

## Data Privacy Information

For optimal appointment management, we use the appointment management system from Doctolib. Doctolib offers us a modern calendar system on the one hand and on the other hand offers our patients the possibility to make appointments with us online on the website <https://www.doctolib.de/>. Doctolib GmbH (Mehringdamm 51, 10961 Berlin) acts as an order processor for us.

We use the Doctolib calendar software for all our patients (regardless of whether the patient has a Doctolib user account for online booking or not) in order to manage appointments in a uniform manner. Doctolib processes all data in accordance with all applicable data protection regulations and applies the highest security standards. The following data are entered into the Doctolib calendar for the appointment: surname, first name, date of birth, address, telephone number, e-mail address, Date of birth, address, telephone number, e-mail address, family doctor, health insurance status, referring doctor, reason for visit and appointment history.

Your data will be recorded for the purposes of appointment management, as was previously the case with us. The legal basis for the processing of your data is Art. 6 I b) DSGVO (the treatment order you give us), Art. 6 I b) DSGVO (the treatment order you give us), Art. 6 I a) DSGVO consent for appointment reminders via SMS and E-Mail) and Art. 9 II h) DSGVO (the purposes of health care). The data will not be forwarded by Doctolib to commercial providers. Doctolib is contractually obliged to maintain confidentiality in accordance with §§ 203, 204 StGB. A release from the duty of confidentiality is not required.

### **Special features of online booking**

A Doctolib user account is required for online appointment booking. The data protection information of Doctolib, which is available on the website doctolib.de, applies to this. Doctolib GmbH (Mehringdamm 51, 10961 Berlin) is the data controller for the creation of a Doctolib user account.

In order to reduce missed appointments, you will be reminded of your appointment by SMS and/or e-mail by means of the Doctolib calendar system if you have booked your appointment online. If you no longer wish to receive such reminders, please let us know at any time and we will cancel the reminders.

### **Consent to appointment reminders and recalls via SMS and/or email**

In order to reduce missed appointments, we would also like to remind you, if you do not have a Doctolib user account, of your appointment by the Doctolib calendar system via SMS and E-Mail. Please confirm with your signature that you agree to this. If you no longer wish to receive reminders, please let us know at any time and we will cancel the reminders.

- Yes, I would like to receive appointment reminders.
- No, I do not wish to receive appointment reminders.

I would like to be reminded of check-ups and agreed or medically necessary treatment appointments, and I am willing to participate in a reorder system. Should I no longer wish to do so, I can revoke my consent to this at any time.

- Yes, I would like to receive recalls.
- No, I do not want to receive any recalls.

Name, date \_\_\_\_\_

Signature \_\_\_\_\_